



Patricia D. Ornst
Director, New York State and
Local Government Affairs

February 7, 2017

Dear Chairman Aument and Members of the Senate Communication and Technology Committee:

I regret that I cannot be at your committee hearing, but appreciate the opportunity to submit a letter on Real-ID. On behalf of Delta Air Lines, I would like to express our support for legislation that would facilitate Pennsylvania's compliance with the Federal Real ID Act.

Delta Air Lines operates more than 87 flights per day from 7 airports across Pennsylvania to over 12 non-stop destinations, including Paris and London, throughout the year.

Ensuring our customers have a positive and seamless travel experience is a top priority for Delta. We are very concerned that if Pennsylvania does not come into compliance with the REAL ID Act by the Department of Homeland Security's (DHS) January 22, 2018 deadline, that Delta's customers will arrive at the airport prepared to use their Pennsylvania Drivers Licenses to board an aircraft but that find that they can no longer travel with such documentation. This will likely lead to confusion and frustration for our customers and your constituents and potentially lead to significant impact on their travel itineraries.

Delta encourages the State of Pennsylvania to comply with the Real ID Act during the 2017 Legislative Session in order to minimize disruptions and unnecessary delays at the commercial airports in your State.

Thank you for your time and please let me know if you have any questions or would like additional information.

Sincerely,

Patricia D. Ornst
Managing Director
State and Local Government Affairs